



Office of Alcoholism and  
Substance Abuse Services

ANDREW M. CUOMO  
Governor

ARLENE GONZÁLEZ-SÁNCHEZ, M.S.,  
L.M.S.W.  
Commissioner

October 1, 2015

UPS GROUND

Mr. Bruce J. Flanz  
President and Chief Executive Officer  
Flushing Hospital and Medical Center  
4500 Parsons Boulevard  
Flushing, New York 11355-2205

Re: Provider #82070  
Operating Certificate #170910788 [Renewed]  
PRU #51827

Dear Mr. Flanz:

Operating Certificate #170910788 is issued by the Office of Alcoholism and Substance Abuse Services (OASAS) pursuant to the New York State Mental Hygiene Law. This Operating Certificate renews authorization for Flushing Hospital and Medical Center to operate a Part 822-4 chemical dependence outpatient service and Integrated Outpatient service at 45<sup>th</sup> Avenue and Parsons Boulevard, Flushing, effective October 1, 2016.

The two year term of the Operating Certificate is based on the scores identified on the attached *Operating Certificate Renewal Compliance Summary Sheet*.

Flushing Hospital and Medical Center is responsible for complying with applicable building occupancy limitations and securing any necessary approvals from other governmental entities.

This Operating Certificate is to be prominently displayed at the service site. Pursuant to 14 NYCRR §810.17, the previously issued Operating Certificate (original document) must be returned to OASAS' Bureau of Certification immediately following the effective date.

The Mental Hygiene Law requires services to be operated in accordance with the terms of the Operating Certificate. Therefore, please carefully examine this certificate and notify the Bureau of Certification immediately if it contains any inaccuracies.

Sincerely,

Janet L. Paloski  
Acting Director  
Bureau of Certification and Systems Management

Enclosure

Mr. Bruce J. Flanz  
Page 2 of 2  
October 1, 2015

cc w/enc: Charles W. Monson  
Steven Rabinowitz  
David Hui  
Cathy Shippey  
Janet Rucki  
Hillary Kunins, MD, MPH, MS (NYC Dept. of Health and Mental Hygiene)  
Gail Goldstein (NYC Dept. of Health and Mental Hygiene)  
Norma Carmona-Rodriguez (NYC Dept. of Health and Mental Hygiene)  
Michael J. Russo (Chairman – Department of Psychiatry & Addiction Services, Flushing  
Hospital and Medical Center)  
Karen Melito (Clinical Manager, Flushing Hospital and Medical Center)  
Keith J. McCarthy (Director of Bureau of Inspection and Certification, OMH)  
Jeffrey Rothman (NYS Department of Health)

NEW YORK STATE OFFICE OF ALCOHOLISM AND SUBSTANCE ABUSE SERVICES  
DIVISION OF QUALITY ASSURANCE AND PERFORMANCE IMPROVEMENT -- BUREAU OF CERTIFICATION

**OPERATING CERTIFICATE RENEWAL - COMPLIANCE SUMMARY SHEET**

Provider Legal Name:	Flushing Hospital and Medical Center
Active Parent Corporation:	
Certified Program/Service Reviewed:	Integrated Outpatient Services - Primary Care

Building:	The 1982 Building
Room/ Floor	Suite 205
Street Address:	45th Avenue and Parsons Boulevard
City and Zip Code:	Flushing, 11355

Provider Number:	82070
Operating Certificate Number:	1709 10788
Recertification Review Number:	NY15034
Recertification Review Conducted:	5/28/2015 to: 6/3/2015

PRU Number(s):                      Capacity:

<b>RECERTIFICATION REVIEW COMPLIANCE RATING TABLE</b>		
<u>Compliance Scores</u>	<u>Compliance Ratings</u>	<u>Term of Renewed Operating Certificate</u>
---	Quality Services Review	9 months
---	Red Flag Deficiency(ies)	6 months
0 - 1.75	Noncompliance	6 months
1.76 - 2.50	Minimal Compliance	1 year
2.51 - 3.25	Partial Compliance	2 years
3.26 - 4.00	Substantial Compliance	3 years

**RECERTIFICATION REVIEW RESULTS**

**COMPLIANCE STATUS**

	<u>Quality Indicator</u>	<u>Overall</u>	<u>Yes/No</u>	<u>Renewal Term</u>
▶ Case Records	3.36	3.45		3 years
▶ Service Management	4.00	4.00		3 years
▶ Red Flag Deficiency(ies) (For specific Red Flag Deficiency(ies), please refer to Program Review Report issued at conclusion of Recertification Review)				
▶ Quality Services Review				n/a

**FACILITY INSPECTION RESULTS**

Site#	Address	Site Type	Ins #	Date	Deficiency	Renewal Term
7185	The 1982 Building, Suite 205, 45th Avenue and Parsons Boulevard, Flushing 11355	ML	21141	6/1/2015	Notable	2 years

**Site Type Codes**

ML - Main Location
AL - Additional Location
Apt - Apartment

**Deficiency Code Examples**

Red Flag - imminent structural failure; fire service sprinkler system disabled; or a required exit that is permanently blocked
Significant - pathways to exits blocked; fire alarm systems in trouble mode; or broken stair treads
Notable - any other OASAS or building code violation

NEW YORK STATE OFFICE OF ALCOHOLISM AND SUBSTANCE ABUSE SERVICES  
DIVISION OF QUALITY ASSURANCE AND PERFORMANCE IMPROVEMENT -- BUREAU OF CERTIFICATION

OPERATING CERTIFICATE RENEWAL - COMPLIANCE SUMMARY SHEET

**FISCAL VIABILITY REVIEWS**

**Term**

- Fiscal viability package not submitted.
- Data received insufficient to determine fiscal viability.
- Fiscal viability determination not applicable, given the service provider is a governmental entity or New York State Department of Health certified hospital (Article 28). N/A

Fiscal Viability Levels

Current Ratio Current Assets to Current Liabilities	Total Ratio Total Assets to Total Liabilities
.90 to 1.0 = 3 year Certificate	1.0 to 1.0 = 3 year Certificate
.60 to .89 = 2 year Certificate	.60 to .99 = 2 year Certificate
.40 to .59 = 1 year Conditional Certificate	.40 to .59 = 1 year Conditional Certificate
< .40 = 6 month Conditional Certificate	< .40 = 6 month Conditional Certificate

- Current Ratio                      Overall Ratio

**CERTIFICATE TERM**

The term for the enclosed Operating Certificate is two years

NEW YORK STATE OFFICE OF ALCOHOLISM AND SUBSTANCE ABUSE SERVICES  
DIVISION OF QUALITY ASSURANCE AND PERFORMANCE IMPROVEMENT -- BUREAU OF CERTIFICATION

**OPERATING CERTIFICATE RENEWAL - COMPLIANCE SUMMARY SHEET**

Provider Legal Name:	Flushing Hospital and Medical Center
Active Parent Corporation:	
Certified Program/Service Reviewed:	Outpatient Services

Building:	The 1982 Building
Room/ Floor	Suite 205
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City and Zip Code:	Flushing, 11355

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PRU Number(s): 51827 Capacity:

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State of New York

# Office of Alcoholism and Substance Abuse Services

Pursuant to the provisions of Article 32 of the Mental Hygiene Law

## Flushing Hospital and Medical Center

is hereby granted this

# CHEMICAL DEPENDENCE OPERATING CERTIFICATE

authorizing the operation of Chemical Dependence Services, in compliance with the requirements of  
14 NYCRR Parts 800 and 814 and the laws and regulations of the State of New York

Site

The 1982 Building  
Suite 205  
45th Avenue and Parsons  
Boulevard  
Flushing, New York 11355-2205

Program Name(s)

Reflections Outpatient Program

Service(s)

- Part 825 Integrated Outpatient Services - Primary Care
- Part 822-4 Outpatient Services



*Charles W. Monson*

CHARLES W. MONSON  
ASSOCIATE COMMISSIONER

170910788

CERTIFICATE NUMBER  
Renewed

EFFECTIVE DATE: October 01, 2015  
EXPIRATION DATE: September 30, 2017