OASAS Improving Lives.
NEW YORK STATE
OFFICE OF ALCOHOLISM & SUBSTANCE ABUSE SERVICES
Addiction Services for Prevention, Treatment, Recovery

Governor
Andrew M. Cuomo

Commissioner
Arlene González-Sánchez, M.S., L.M.S.W.

March 14, 2014

UPS GROUND

Mr. Max E. Mauer
President and Chief Executive Officer
Never Alone, Inc.
20 Crofts Road
Hurley, New York 12443

Re: Provider #19010
Operating Certificate #170111630
PRU #51240

Dear Mr. Mauer:

Operating Certificate #170111630 is issued by the Office of Alcoholism and Substance Abuse Services (OASAS) pursuant to the New York State Mental Hygiene Law. This Operating Certificate renews authorization for Never Alone, Inc. to operate a Part 817 chemical dependence residential rehabilitation services for youth service at 20 Crofts Road, Hurley, effective February 1, 2014.

The three year term of the Operating Certificate is based on the scores identified on the attached *Operating Certificate Renewal Compliance Summary Sheet.*

Never Alone, Inc. is responsible for complying with applicable building occupancy limitations and securing any necessary approvals from other governmental entities.

This Operating Certificate is to be prominently displayed at the service site.

The Mental Hygiene Law requires services to be operated in accordance with the terms of the Operating Certificate. Therefore, please carefully examine this certificate and notify the Bureau of Certification immediately if it contains any inaccuracies.

Sincerely,

Janet L. Paloski
Director
Bureau of Certification and Systems Management

Enclosures

cc w/encs.: Charles W. Monson
Kathy Murphy
Deb Czubak
Holly Livingston
Lynn DeFruscio
Rate Based Provider Unit (DOH)
Carol M. Smith, M.D. (Ulster County)
Betsy Bhartiya (Clinical Director, Never Alone, Inc.)

NEW YORK STATE OFFICE OF ALCOHOLISM AND SUBSTANCE ABUSE SERVICES
DIVISION OF QUALITY ASSURANCE AND PERFORMANCE IMPROVEMENT -- BUREAU OF CERTIFICATION

OPERATING CERTIFICATE RENEWAL - COMPLIANCE SUMMARY SHEET

Provider Legal Name:	Never Alone, Inc.
Active Parent Corporation:	
Certified Program/Service Reviewed:	Residential Rehabilitation Services for Youth

Building:	
Room/ Floor	
Street Address:	20 Crofts Road
City and Zip Code:	Hurley, 12443

Provider Number:	19010
Operating Certificate Number:	1701 11630
Recertification Review Number:	NY13039
Recertification Review Conducted:	1/21/2014 to: 1/23/2014

PRU Number(s) 51240 Capacity: 22

RECERTIFICATION REVIEW COMPLIANCE RATING TABLE

Compliance Scores	Compliance Ratings	Term of Renewed Operating Certificate
---	Quality Services Review	9 months
---	Red Flag Deficiency(ies)	6 months
0 - 1.75	Noncompliance	6 months
1.76 - 2.50	Minimal Compliance	1 year
2.51 - 3.25	Partial Compliance	2 years
3.26 - 4.00	Substantial Compliance	3 years

RECERTIFICATION REVIEW RESULTS

	COMPLIANCE STATUS			
	Quality Indicator	Overall	Yes/No	Renewal Term
►Case Records	3.57	3.38		3 years
►Service Management	4.00	3.94		3 years
►Red Flag Deficiency(ies) (For specific Red Flag Deficiency(ies), please refer to Program Review Report issued at conclusion of Recertification Review)				
►Quality Services Review				n/a

FACILITY INSPECTION RESULTS

Site#	Address	Site Type	Ins #	Date	Deficiency	Renewal Term
6679	20 Crofts Road, Hurley 12443	ML	19862	2/7/2014	None	3 years

Site Type Codes

ML - Main Location
AL - Additional Location
Apt - Apartment

Deficiency Code Examples

Red Flag - imminent structural failure; fire service sprinkler system disabled; or a required exit that is permanently blocked

Significant - pathways to exits blocked; fire alarm systems in trouble mode; or broken stair treads

Notable - any other OASAS or building code violation

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OPERATING CERTIFICATE RENEWAL - COMPLIANCE SUMMARY SHEET

FISCAL VIABILITY REVIEWS

☐	Fiscal viability package not submitted.	6 months
☐	Data received insufficient to determine fiscal viability.	6 months
☐	Current financial position NOT viable; however, an acceptable financial recovery plan submitted.	2 years
☐	Current financial position viable; however, overall financial position NOT viable.	2 years
☑	Current and overall financial positions viable.	3 years
☐	Fiscal viability determination not applicable, given the service provider is a governmental entity or New York State Department of Health certified hospital (Article 28).	n/a

CERTIFICATE TERM The term for the enclosed Operating Certificate is three years

State of New York

Office of Alcoholism and Substance Abuse Services

Pursuant to the provisions of Article 32 of the Mental Hygiene Law

Never Alone, Inc.

is hereby granted this

CHEMICAL DEPENDENCE

OPERATING CERTIFICATE

authorizing the operation of Chemical Dependence Services, in compliance with the requirements of 14 NYCRR Parts 800 and 814 and the laws and regulations of the State of New York

Site	Program Name(s)	Service(s)
20 Crofts Road Hurley, New York 12443-6103		• Part 817 Residential Rehabilitation Services for Youth - 22 beds

Charles W. Monson

CHARLES W. MONSON
ASSOCIATE COMMISSIONER

170111630

CERTIFICATE NUMBER
Renewed

EFFECTIVE DATE: February 01, 2014
EXPIRATION DATE: January 31, 2017