NEW YORK STATE | Office of Alcoholism and Substance Abuse Services

ANDREW M. CUOMO
Governor

ARLENE GONZÁLEZ-SÁNCHEZ, M.S., L.M.S.W.
Commissioner

May 12, 2016

UPS GROUND

Ms. Donna Colonna
President and Chief Executive Officer
Services for the Underserved, Inc. as Sponsor,
Palladia, Inc. as Operator
10th Floor
305 Seventh Avenue
New York, New York 10001

Re: Provider #39050
Operating Certificate #180511884
PRU #52855

Dear Ms. Colonna:

Operating Certificate #180511884 is issued by the Office of Alcoholism and Substance Abuse Services (OASAS) pursuant to the New York State Mental Hygiene Law. This Operating Certificate renews authorization for Services for the Underserved, Inc. as Sponsor, Palladia, Inc. as Operator to operate a Part 819 chemical dependence intensive residential rehabilitation service at 1600 Macombs Road, Bronx, effective June 1, 2016.

The two year term of the Operating Certificate is based on the scores identified on the attached *Operating Certificate Renewal Compliance Summary Sheet.*

Services for the Underserved, Inc. as Sponsor, Palladia, Inc. as Operator is responsible for complying with applicable building occupancy limitations and securing any necessary approvals from other governmental entities.

This Operating Certificate is to be prominently displayed at the service site.

The Mental Hygiene Law requires services to be operated in accordance with the terms of the Operating Certificate. Therefore, please carefully examine this certificate and notify the Bureau of Certification immediately if it contains any inaccuracies.

Sincerely,

Janet L. Paloski
Director
Bureau of Certification and Systems Management

Enclosures

cc w/encs.: Charles W. Monson
Steven Rabinowitz
Gideon Rabino
Gail Keeler
Hillary Kunins, MD, MPH, MS (NYC Dept. of Health and Mental Hygiene)
Gail Goldstein (NYC Dept. of Health and Mental Hygiene)
Norma Carmona-Rodriguez (NYC Dept. of Health and Mental Hygiene)
Gareth Old (Chair, Board of Directors, Services for the Underserved, Inc. as Sponsor, Palladia, Inc. as Operator)
Alicia Lyons (Program Director, Services for the Underserved, Inc. as Sponsor, Palladia, Inc. as Operator)

NEW YORK STATE OFFICE OF ALCOHOLISM AND SUBSTANCE ABUSE SERVICES
DIVISION OF QUALITY ASSURANCE AND PERFORMANCE IMPROVEMENT -- BUREAU OF CERTIFICATION

OPERATING CERTIFICATE RENEWAL - COMPLIANCE SUMMARY SHEET

Provider Legal Name:	Services for the Underserved, Inc. as Sponsor Palladia, Inc. as Operator
Active Parent Corporation:	
Certified Program/Service Reviewed:	Intensive Residential Rehabilitation

Building:	
Room/ Floor	
Street Address:	1600 Macombs Road
City and Zip Code:	Bronx, 10452

Provider Number:	39050
Operating Certificate Number:	1805 11884
Recertification Review Number:	NY15235
Recertification Review Conducted:	2/9/2016 to: 2/12/2016

PRU Number(s): 52855 Capacity: 200

RECERTIFICATION REVIEW COMPLIANCE RATING TABLE

Compliance Scores	Compliance Ratings	Term of Renewed Operating Certificate
---	Quality Services Review	9 months
---	Red Flag Deficiency(ies)	6 months
0 - 1.75	Noncompliance	6 months
1.76 - 2.50	Minimal Compliance	1 year
2.51 - 3.25	Partial Compliance	2 years
3.26 - 4.00	Substantial Compliance	3 years

RECERTIFICATION REVIEW RESULTS

	COMPLIANCE STATUS			
	Quality Indicator	Overall	Yes/No	Renewal Term
▶Case Records	3.54	3.41		3 years
▶Service Management	3.69	3.84		3 years
▶Facility	n/a	2.86		

▶Red Flag Deficiency(ies)
(For specific Red Flag Deficiency(ies), please refer to Program Review Report issued at conclusion of Recertification Review)

▶Quality Services Review n/a

FISCAL VIABILITY REVIEWS

Term

☐ Fiscal viability package not submitted.

☐ Fiscal viability determination not applicable, given the service provider is a governmental entity or New York State Department of Health certified hospital (Article 28).

Fiscal Viability Levels

Current Ratio Current Assets to Current Liabilities	Total Ratio Total Assets to Total Liabilities
.90 to 1.0 = 3 year Certificate	1.0 to 1.0 = 3 year Certificate
.60 to .89 = 2 year Certificate	.60 to .99 = 2 year Certificate
.40 to .59 = 1 year Conditional Certificate	.40 to .59 = 1 year Conditional Certificate
< .40 = 6 month Conditional Certificate	< .40 = 6 month Conditional Certificate

☑ Current Ratio 1.21 Overall Ratio 1.42 3 year

CERTIFICATE TERM The term for the enclosed Operating Certificate is two years

State of New York

Office of Alcoholism and Substance Abuse Services

Pursuant to the provisions of Article 32 of the Mental Hygiene Law

Services for the Underserved, Inc. as Sponsor
Palladia, Inc. as Operator

is hereby granted this

CHEMICAL DEPENDENCE

OPERATING CERTIFICATE

authorizing the operation of Chemical Dependence Services, in compliance with the requirements of 14 NYCRR Parts 800 and 814 and the laws and regulations of the State of New York

Site	Program Name(s)	Service(s)
1600 Macombs Road Bronx, New York 10452-2016	Starhill	• Part 819 Intensive Residential Rehabilitation - 200 beds

Charles W. Monson

CHARLES W. MONSON
ASSOCIATE COMMISSIONER

180511884

CERTIFICATE NUMBER
Renewed

EFFECTIVE DATE: June 01, 2016
EXPIRATION DATE: May 31, 2018