



Goals and Objectives 2024 Yates County Community Services Department

George Roets, Director for community services
(groets@yatescounty.org)

Goal 1

Goal 1: Title Transportation issues for treatment appointments reduced

Goal 1: Target Completion Date Jun 01, 2025

Goal 1: Description Goal: Transportation is available in support of behavioral health evaluation and treatment for those in need.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Transportation

Goal 1: Need Addressed 2 Transportation

Goal 1: Need Addressed 3 Transportation

Goal 1, Objective 1: Title Survey for missed/delayed appts.

Goal 1, Objective 1, Target Completion Date Apr 01, 2024

Goal 1, Objective 1, Description 1. Objective: Community Behavioral Health providers are surveyed regarding missed or delayed clinical appointments due to transportation issues. Survey data is analyzed and discussed with providers and a panel of consumers.

Due 4/1/24

Goal 1, Objective 2: Title transportation asset inventory

Goal 1, Objective 2, Target Completion Date Jun 01, 2024

Goal 1, Objective 2, Description 2. Objective: Yates Behavioral Health agency transportation assets are inventoried including vehicles, staff and transportation related funding in support of patient transportation. The inventory is shared with Behavioral Health Providers.

Due: 6/1/24

Goal 1, Objective 3: Title Assembled transportation planning group

Goal 1, Objective 3, Target Completion Date Jan 01, 2025

Goal 1, Objective 3, Description 3. Objective: Planning group assembled to review the capacity currently available to meet the population needs and develop coordination and sharing options.

Due: 1/1/25

Goal 1, Objective 4: Title coordinated system implemented

Goal 1, Objective 4, Target Completion Date Jun 01, 2025

Goal 1, Objective 4, Description 4. Objective: A shared, coordinated provider transportation system is implemented to reduce missed or delayed behavioral health appointments.

Due: 6/1/25

Goal 1, Objective 5: Title Shared transportation system evaluated

Goal 1, Objective 5, Target Completion Date Jun 01, 2025

Goal 1, Objective 5, Description The Shared Collaborative system of transportation is reviewed and data analyzed.

Due: 6/1/26

Goal 2

Goal 2: Title work and employment services meet the need

Goal 2: Target Completion Date Jun 01, 2025

Goal 2: Description Goal: Work and employment needs are met for the Behavioral health population as well as the DD/ID populations.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Employment/volunteer (client)

Goal 2: Need Addressed 2 Employment/volunteer (client)

Goal 2: Need Addressed 3 Employment/volunteer (client)

Goal 2, Objective 1: Title survey employment vocational services and unmet needs

Goal 2, Objective 1, Target Completion Date Apr 01, 2024
Goal 2, Objective 1, Description 1. Objective: Job coaching, vocational services and employment services for the Behavioral Health population are identified and a base line of services collected and information shared.
Due: 4/1/24

Goal 2, Objective 2: Title baseline for services
Goal 2, Objective 2, Target Completion Date Apr 01, 2024
Goal 2, Objective 2, Description 2. Objective: Supportive employment opportunities are identified and a base line created for the Behavioral Health and DD/ID populations in Yates County. The Information Shared.
Due: 4/1/24

Goal 2, Objective 3: Title need assessment
Goal 2, Objective 3, Target Completion Date Sep 01, 2024
Goal 2, Objective 3, Description 3. Objective: A survey is completed of Behavioral Health provider agencies, programs and the general community focused on identifying the numbers of individuals with work and employment needs. Following analysis, a report of findings is distributed broadly.
Due: 9/1/24

Goal 2, Objective 4: Title Coordination plan developed
Goal 2, Objective 4, Target Completion Date Mar 01, 2025
Goal 2, Objective 4, Description 4. Objective: A collaborative plan for coordination among all involved agencies and programs is developed and shared will all interested parties.
Due: 3/1/25

Goal 2, Objective 5: Title coordination plan implemented
Goal 2, Objective 5, Target Completion Date Jun 01, 2025
Goal 2, Objective 5, Description 5. Objective: Collaborative plan for coordinated vocational services for the behavioral health population is implemented and metrics identified for ongoing monitoring.
Due: 6/1/25

Goal 3

Goal 3: Title stigma reduction
Goal 3: Target Completion Date Jan 30, 2024
Goal 3: Description Stigma for Behavioral health populations is low and actively addressed.
Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes
Goal 3: Need Addressed 1 Other
Goal 3: Need Addressed 2 Other
Goal 3: Need Addressed 3 Other

Goal 3, Objective 1: Title Survey for stigma level in community for baseline
Goal 3, Objective 1, Target Completion Date Jan 30, 2024
Goal 3, Objective 1, Description 1. Objective: The current level of stigma associated with the behavioral health populations is measured by surveying provider agencies, surveying individuals in treatment, conducting community focused groups. The Discrimination and Stigma scale (DISC), and the Stigma Scale will be utilized in this effort.
Due: 1/30/24

Goal 3, Objective 2: Title stigma level determined and shared
Goal 3, Objective 2, Target Completion Date Jun 01, 2024
Goal 3, Objective 2, Description 2. Objective: Results of the survey efforts regarding stigma associated with behavioral health will be reported to the behavioral health community and the community in general.
Due: 6/1/24

Goal 3, Objective 3: Title Behavioral health community calendar developed and published
Goal 3, Objective 3, Target Completion Date Mar 01, 2024
Goal 3, Objective 3, Description 3. Objective: A behavioral health focused community activity calendar is developed, and made readily available to the community. Planning for maintenance is initiated.
Due: 3/1/24

Goal 3, Objective 4: Title Agency/program training related to stigms reduction is added to calendar
Goal 3, Objective 4, Target Completion Date Sep 01, 2024
Goal 3, Objective 4, Description 4. Objective: Information on Agency/provider training and education on stigma reduction is catalogued and made readily available to the professional and general community as a community calendar.
Due: 9/1/24

Goal 4

Goal 4: Title Outpatient Behavior Health services available for everyone in need
Goal 4: Target Completion Date Jun 01, 2025
Goal 4: Description Behavioral Health outpatient services are readily available for all, timely, comprehensive, trauma competent, outcome based, and family friendly.
Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes
Goal 4: Need Addressed 1 Outpatient treatment
Goal 4: Need Addressed 2 Outpatient treatment
Goal 4: Need Addressed 3 Outpatient treatment

Goal 4, Objective 1: Title Enhance outpatient Behavioral health workgroup
Goal 4, Objective 1, Target Completion Date Oct 01, 2023
Goal 4, Objective 1, Description 1. Objective: Continue and formalize the Outpatient Behavioral Health Work Group by establishing a formal agreement with specific representation and data reporting requirements.
Due: 10/1/23

Goal 4, Objective 2: Title Develop data Dashboard
Goal 4, Objective 2, Target Completion Date May 01, 2024
Goal 4, Objective 2, Description 2. Data dashboard is developed from outpatient reporting, representing admissions, discharges, terminations, census, capacity, wait lists, wait time to appointment, time of doctor/nurse practitioner evaluation, average length of treatment, and staffing information.
Due: 5/1/24

Goal 4, Objective 3: Title Quarterly dashboard published
Goal 4, Objective 3, Target Completion Date Oct 01, 2024
Goal 4, Objective 3, Description 3. Objective: Quarterly dashboard is published for community partners and a base line is established for monitoring.
Due: 9/1/24

Goal 4, Objective 4: Title HCBS monitoring
Goal 4, Objective 4, Target Completion Date Jan 01, 2025
Goal 4, Objective 4, Description Objective: Monitoring of Home & Community Based Services information added.
Due: 1/1/25

Goal 4, Objective 5: Title Data analysis, issues identified, solutions developed
Goal 4, Objective 5, Target Completion Date Jun 01, 2025
Goal 4, Objective 5, Description Objective: Analysis of data undertaken, trends highlighted, concerns identified, problem solving initiated and solutions developed.
Due: 6/1/25

Goal 5

Goal 5: Title Housing needs met
Goal 5: Target Completion Date Jan 01, 2025
Goal 5: Description Goal: There is adequate housing is available for all behavioral health clients in need regardless of severity.
Goal 5: OASAS? Yes Goal 5: OMH? Yes Goal 5: OPWDD? Yes
Goal 5: Need Addressed 1 Housing
Goal 5: Need Addressed 2 Housing
Goal 5: Need Addressed 3 Housing

Goal 5, Objective 1: Title survey of housing needs
Goal 5, Objective 1, Target Completion Date Apr 01, 2025
Goal 5, Objective 1, Description 1. Objective: Survey of behavioral health agencies/services, and residential agencies regarding the number and characteristics of individuals in need of housing services and or support.
Due: 4/1/24

Goal 5, Objective 2: Title analyze SPOA data
Goal 5, Objective 2, Target Completion Date Jul 01, 2024
Goal 5, Objective 2, Description 2. Review and analyze the SPOA data available and report trends, patterns, individual characteristics and identified issues related to housing connections.
Due: 7/1/24

Goal 5, Objective 3: Title Survey ACT data
Goal 5, Objective 3, Target Completion Date Jul 01, 2024
Goal 5, Objective 3, Description 3. Objective: Review data ACT level of care including referrals, admissions, discharges, length of stay, and individual characteristics.
Due: 10/1/24

Goal 5, Objective 4: Title survey special residential bed utilization
Goal 5, Objective 4, Target Completion Date Jan 01, 2025
Goal 5, Objective 4, Description 4. Objective: Review utilization and monitor availability of transitional apartment beds, use of C & Y Residential beds and Adult Supportive Living beds.
Due: 1/1/25

Goal 5, Objective 5: Title housing development plan
Goal 5, Objective 5, Target Completion Date Mar 01, 2025
Goal 5, Objective 5, Description Objective: Establish a housing review work group to analyze data and develop a housing development plan

Goal 5, Objective 6: Title Implement the plan and evaluate the results
Goal 5, Objective 6, Target Completion Date Mar 01, 2026
Goal 5, Objective 6, Description Implement the plan and monitor the results.
Due 3/1/26

Goal 6

Goal 6: Title treatment planning and HCBS
Goal 6: Target Completion Date Mar 01, 2025
Goal 6: Description There is effective and timely referral, assessment and treatment planning for HBCS eligible clients
Goal 6: OASAS? Yes Goal 6: OMH? Yes Goal 6: OPWDD? No
Goal 6: Need Addressed 1 Non-Clinical supports
Goal 6: Need Addressed 2 Non-Clinical supports
Goal 6: Need Addressed 3

Goal 6, Objective 1: Title Community provider awareness regarding HCBS referrals
Goal 6, Objective 1, Target Completion Date Apr 01, 2025
Goal 6, Objective 1, Description 1. Objective: Initiate awareness of expectations regarding referral for HCBS services through education and ongoing contact with schools and other referral sources.
Due: 4/1/24

Goal 6, Objective 2: Title Enhance SPOA mandate
Goal 6, Objective 2, Target Completion Date Jun 01, 2024
Goal 6, Objective 2, Description 2. Objective: update SPOA agreement and expectations and provide data on referrals and updated information on the process.
Due: 6/1/24

Goal 6, Objective 3: Title Enhance SPOA
Goal 6, Objective 3, Target Completion Date Sep 01, 2024
Goal 6, Objective 3, Description 3. Objective: Maintain schedules and special SPOA meetings to ensure rapid assessments and planning for HBCS as well as other options reflecting clear communication, accurate and timely outcome information.
Due: 9/1/24

Goal 6, Objective 4: Title Increase family, significant others inclusion
Goal 6, Objective 4, Target Completion Date Dec 01, 2024
Goal 6, Objective 4, Description 4. Involve family/significant care takers and provide family advocacy for family/other support.
Due: 12/24

Goal 6, Objective 5: Title HCBS access improvements
Goal 6, Objective 5, Target Completion Date Mar 01, 2025
Goal 6, Objective 5, Description 5. Objective: Monitor access to HCBS, time frame for services to be initiated, barriers encountered, actions to overcome barriers, and capacity issues.
Due: 3/1/25

Goal 6, Objective 6: Title Report development regarding HCBS access
Goal 6, Objective 6, Target Completion Date Mar 01, 2026
Goal 6, Objective 6, Description Objective: Develop a report regarding SPOA, Access to HCBS and changes made and changes needed in processes.
Due: 3/1/26

Goal 7

Goal 7: Title Prevention Services expansion
Goal 7: Target Completion Date Apr 01, 2025

Goal 7: Description Goal: Adequate, quality, evidence-based prevention services are available within Yates County focused on behavioral health populations, suicide risk, substance abuse, family and parent needs, and school success.

Goal 7: OASAS? Yes Goal 7: OMH? Yes Goal 7: OPWDD? Yes

Goal 7: Need Addressed 1 Prevention

Goal 7: Need Addressed 2 Prevention

Goal 7: Need Addressed 3 Prevention

Goal 7, Objective 1: Title Coalitions merge and expand

Goal 7, Objective 1, Target Completion Date Oct 01, 2023

Goal 7, Objective 1, Description 1. Objective: The Prevention Coalition joins with the Suicide Prevention Coalition, reorganizes, updates the strategic plan, works on rebranding, and establishes meeting dates, times, locations and format for meetings.

Due: 10/1/23

Goal 7, Objective 2: Title full time Coordinator for coalition

Goal 7, Objective 2, Target Completion Date Dec 01, 2023

Goal 7, Objective 2, Description 2. Objective: Community Services funds a full-time coordinator, the Council recruits the position, new coordinator onboarded including liaison with community services department.

Due: 12/23

Goal 7, Objective 3: Title Coordinator appointed to CSB

Goal 7, Objective 3, Target Completion Date Mar 01, 2024

Goal 7, Objective 3, Description Objective: Coordinator appointed to Community Services Board.

Due: 3/1/24

Goal 7, Objective 4: Title Prevention plan published

Goal 7, Objective 4, Target Completion Date Apr 01, 2024

Goal 7, Objective 4, Description Objective: Prevention services plan is published and shared across the community.

Due: 4/1/24

Goal 7, Objective 5: Title Report plan established

Goal 7, Objective 5, Target Completion Date Apr 01, 2024

Goal 7, Objective 5, Description Objective: Coalition reports are submitted quarterly and an annual report is provided to Community Services and shared with the community.

Due: 4/1/24,7/1/24,10/1/24,1/1/25

Goal 8

Goal 8: Title Serving the over 65 population

Goal 8: Target Completion Date Jun 01, 2024

Goal 8: Description 1. Objective: Request local behavioral health services share the data on services provided to the 65+ population. Request regional and local data regarding the mental health needs of the elderly from the office of the aged, common ground health and state agencies.

Due: 6/1/24

Goal 8: OASAS? Yes Goal 8: OMH? Yes Goal 8: OPWDD? Yes

Goal 8: Need Addressed 1 Other

Goal 8: Need Addressed 2 Other

Goal 8: Need Addressed 3 Other

Goal 8, Objective 1: Title Behavioral health services for the elderly

Goal 8, Objective 1, Target Completion Date Jun 01, 2024

Goal 8, Objective 1, Description 1. Objective: Request local behavioral health services share the data on services provided to the 65+ population. Request regional and local data regarding the mental health needs of the elderly from the office of the aged, common ground health and state agencies.

Due: 6/1/24

Goal 8, Objective 2: Title work group established and charged

Goal 8, Objective 2, Target Completion Date Sep 01, 2024

Goal 8, Objective 2, Description 2. Objective: Develop a local working group to determine the behavioral health needs in Yates County.

Due: 9/1/24

Goal 8, Objective 3: Title report developed on current services

Goal 8, Objective 3, Target Completion Date Jan 01, 2025

Goal 8, Objective 3, Description 3. Objective: Issue a report to the state, county, local/regional providers and community on the current services and needs for the aged population in Yates County.

Due: 1/1/25

Goal 8, Objective 4: Title Plan for services for the elderly

Goal 8, Objective 4, Target Completion Date Jun 01, 2025

Goal 8, Objective 4, Description 4. Objective: A plan is developed for meeting unmet needs in the elderly population and implemented.

Due: 6/25

Goal 9

Goal 9: Title DD/ID services meet pop needs

Goal 9: Target Completion Date Jan 01, 2025

Goal 9: Description Developmental Disabilities services for Yates County residents are adequate, competent, comprehensive, individualized and sufficient to meet population needs.

Goal 9: OASAS? No Goal 9: OMH? No Goal 9: OPWDD? Yes

Goal 9: Need Addressed 1 Other

Goal 9: Need Addressed 2

Goal 9: Need Addressed 3

Goal 9, Objective 1: Title residential survey

Goal 9, Objective 1, Target Completion Date Apr 01, 2024

Goal 9, Objective 1, Description 1. Objective: Review residential service needs, access and waiting lists to ascertain if individuals are waiting for services at any level.

Due: 4/1/24

Goal 9, Objective 2: Title review article 16 clinic

Goal 9, Objective 2, Target Completion Date Jul 01, 2024

Goal 9, Objective 2, Description 2. Objective: Review the current and future service level in the article 16 clinic.

Due: 7/1/24

Goal 9, Objective 3: Title Supportive employment and employment survey

Goal 9, Objective 3, Target Completion Date Oct 01, 2024

Goal 9, Objective 3, Description 3. Objective: Ascertain the supportive employment and employment services and needs for the Developmentally Disabled Yates County population.

Due: 10/1/24

Goal 9, Objective 4: Title OPWdd/ID crisis services survey

Goal 9, Objective 4, Target Completion Date Jan 01, 2025

Goal 9, Objective 4, Description 4. Objective: Survey of Crisis service response and support to meet local population needs.

Due: 1/1/25

Goal 10

Goal 10: Title community crisis services system in place

Goal 10: Target Completion Date Jan 01, 2025

Goal 10: Description A comprehensive crisis services program for adults & children of all ages in available to Yates County residents.

Goal 10: OASAS? Yes Goal 10: OMH? Yes Goal 10: OPWDD? Yes

Goal 10: Need Addressed 1 Crisis Services

Goal 10: Need Addressed 2 Crisis Services

Goal 10: Need Addressed 3 Crisis Services

Goal 10, Objective 1: Title crisis system reporting

Goal 10, Objective 1, Target Completion Date Apr 01, 2024

Goal 10, Objective 1, Description 1. Objective: Meet quarterly as part of the advisory committee and share reports with the CIT work group and Community Services board and Legislature.

Due: 4/24, 7/24, 10/24, 1/25

Goal 10, Objective 2: Title 24 hr outreach in place

Goal 10, Objective 2, Target Completion Date Jun 01, 2024

Goal 10, Objective 2, Description 2. Objective: Implement a 24-hour crisis outreach capacity in Yates County for adults and children.

Due: 6/24

Goal 10, Objective 3: Title children inhome crisis expansion

Goal 10, Objective 3, Target Completion Date Oct 01, 2023

Goal 10, Objective 3, Description Objective: Work with Catholic Charities to expand in home crisis services for children.

Due: 10/23

Goal 10, Objective 4: Title Establish working group

Goal 10, Objective 4, Target Completion Date Mar 01, 2025

Goal 10, Objective 4, Description Objective: Convene a working group charged with developing in home crisis services for adults.

Due: 3/25

Goal 10, Objective 5: Title convene work group

Goal 10, Objective 5, Target Completion Date Jun 01, 2024

Goal 10, Objective 5, Description Objective: Convene current and potential respite providers to explore expansion for children and youth.

Due: 6/24

Goal 10, Objective 6: Title regional crisis residential services

Goal 10, Objective 6, Target Completion Date Jan 01, 2025

Goal 10, Objective 6, Description Objective: Promote the development of regional crisis residential services.

Due: 1/1/25



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2024 Needs Assessment Form Yates County Community Services Department

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Youth Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Efforts in education and embedding into policies and practices underway.

Case Management/Care Coordination Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): case management/care coordination is inconsistent, does not enroll all of the high need population and has weak supervision

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): cross system services is a current focus area

Employment/volunteer (client) Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): access to inpatient psychiatric beds at acute and intermediate level is a problem being worked on.

Non-Clinical Supports Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Outpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Residential Treatment Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Workforce Yes

Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): Staff vacancies, turnover and recruitment failures plague all levels of care and service

Behavioral health services for the 65+ population Yes

Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Adults Only
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

LGU Representative: George Roets

Submitted for: Yates County Community Services Department