

Appendix C - HOPEline Calls/Texts Per Year

	2021			2022		
	Inbound Calls	Inbound Texts	Outbound Contacts	Inbound Calls	Inbound Texts	Outbound Contacts
January	3,244	120	318	4,164	691	161
February	2,690	70	152	3,087	493	172
March	2,862	85	304	3,005	344	138
April	2,704	86	249	2,576	289	82
May	2,535	45	225	2,403	235	82
June	2,489	72	365	2,505	197	97
July	2,660	58	336	2,298	188	110
August	2,615	80	174	2,381	143	80
September	2,539	72	179	2,304	257	85
October	2,366	89	161	2,548	298	97
November	2,158	87	127	2,455	446	162
December	2,545	178	105	2,315	290	77
Total	31,407	1,042	2,695	32,041	3,871	1,343